

Telehealth Initiatives		
Telehealth Policy Workgroup (workgroup)	Convening a workgroup composed of diverse stakeholders to review telehealth policies temporarily implemented in response to the COVID-19 public health emergency (PHE) that ought to continue after the PHE ends; identify among the participants potential opportunities to collaborate on future legislation; and assess stakeholder plans to introduce telehealth legislation in the 2021 session.	https://mhcc.maryland.gov/mhcc/pages/hit/hit_telemedicine/hit_telemedicine.aspx
Telehealth Virtual Resource Center (TVRC)	Dedicated web page with resources to assist practices with telehealth implementation during the COVID-19 public health emergency and beyond. Features information such as key telehealth policy changes by payer, considerations for selecting a telehealth vendor, best practices tips for patient engagement and bedside manners in virtual care, benefits of remote patient monitoring and use of medical devices, and guidance on telehealth liabilities and risks.	mhcc.maryland.gov/mhcc/Pages/hit/hit_telemedicine/hit_telemedicine_virtual_resource.aspx
Consumer Awareness Building	Educational materials highlighting the utility of telehealth, answers to frequently asked questions about virtual care, and COVID-19 safety tips. Other activities include public service announcements recorded by former Baltimore Orioles player, Jim Palmer and current catcher, Austin Wynn, guest blogging for AARP, and two telehealth podcasts in collaboration with Giant and Johns Hopkins Medicine.	mhcc.maryland.gov/mhcc/Pages/hit/hit_telemedicine/hit_telemedicine_consumer.aspx
Expanding Telehealth Adoption in Ambulatory Practices	Three State-Designated Management Service Organizations (MSOs) are providing technical guidance to ambulatory practices in the State to support diffusion of telehealth during the COVID-19 PHE and beyond. This includes working collaboratively with practices to complete a telehealth readiness assessment, prioritize areas of improvement, educate staff on payer reimbursement policies, and redesign workflows to support using the technology.	mhcc.maryland.gov/mhcc/pages/hit/hit/documents/HIT_Coach_Flyer.pdf
Telehealth Technology Vendor Portfolio (portfolio)	Designed to help save practices time identifying and reviewing over 70 HIPAA-compliant telehealth vendors -- with just a few clicks, users can select from basic technology features, such as compatibility with medical devices (e.g., blood pressure cuffs and glucometers), and integrations with electronic health record systems. The portfolio also includes user ratings on ease-of-use and overall product satisfaction. This provides practices with a unique opportunity to begin the process of evaluating telehealth solutions and the vendor providing the service.	To maximize automation, click "Enable Content:" mhcc.maryland.gov/mhcc/pages/hit/hit_telemedicine/documents/TLHTelehealthPortfolioProtected.xlsm Traditional excel workbook: mhcc.maryland.gov/mhcc/pages/hit/hit_telemedicine/documents/TLHTelehealthPortfolioProtectedStandard.xlsx

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Telehealth Readiness Assessment (TRA) Tool	An interactive, web-based application designed to help practices gauge their readiness for telehealth and identify areas for improvement. The TRA Tool provides guidance and resources across five key areas: core readiness, financial considerations, operations, staff engagement, and patient readiness.	mhcctealthtool.herokuapp.com/
Telehealth Demonstration Projects	A compilation of findings is being developed from grants awarded to the University of Maryland Quality Care Network and Charles County Public Schools in 2018 and 2019 respectively. Since 2014, MHCC has awarded 17 telehealth grants to qualified health care organizations operating in Maryland. Lessons learned inform future telehealth implementation efforts, applications, better practices, and policy development.	mhcc.maryland.gov/mhcc/pages/hit/hit_telemedicine/documents/TLHT_Grants_Table.pdf
Federal Communications Commission (FCC) COVID-19 Telehealth Program	Technical support provided to acute care hospitals and skilled nursing facilities to advance remote patient monitoring for COVID-19 positive and high risk patients. Maryland providers received nine awards totaling nearly \$5.5 million. The FCC stopped accepting new applications on June 25 th ; an announcement of final awards was issued June 25 th , 2020.	www.fcc.gov/covid-19-telehealth-program
Webinars	Designed to provide telehealth education and awareness among nursing homes, ambulatory practices, schools, dentists, and podiatrists. Webinars feature telehealth champions, including local and national experts.	mhcc.maryland.gov/mhcc/Pages/hit/hit/hit_webinar.aspx
Dental	Data was compiled from a 2019 Dental Health Information Technology environmental scan and feedback from dentists is being used to design a <i>Teledentistry Self-Assessment Adoption Questionnaire</i> . The intent is to assist dentists in determining if teledentistry is a suitable option for their practice.	A questionnaire is under development.